

Siemens PLM Software 技術技巧及新聞

歡迎流覽《Siemens PLM Software 技術技巧及新聞》，希望它能成為 Siemens PLM Software 技術支援團隊將 Siemens PLM Software 最新產品更新、技術技巧及新聞傳遞給用戶的一種途徑

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Tecnomatix Tips

1. eMserver 從 13.1 升級到 16.0 版本

問題：

用戶想把當前的 13.1 升級到 16.0，有什麼文檔可以參考？

硬體/軟體配置：

Platform: all

OS: n/a

OS Version: n/a

Product: TECNOMATIX

Application: EM-SERVER

Version: V16.0

Function: SETUP

解決方法：

請查看 Tecnomatix 管理指南中的 Oracle 版本資訊和資料移轉章節，可以在 Tecnomatix 線上文檔中找到。

還要查看 Tecnomatix 安裝指南，瞭解需要遵循的具體步驟。

The screenshot shows the Tecnomatix eMServer Platform web interface. The browser window title is "Tecnomatix eMServer Platform". The page content is titled "Schema Migration" and is part of the "Data Migration" section. The left sidebar contains a navigation menu with categories like "Tecnomatix Administration", "Data Migration", "Data Transfer", "Data integrity", and "Tecnomatix Installation". The main content area provides information about updating the Oracle database used by client applications from an earlier version to a later version. It includes a "Note" section with the following points:

- Schema migration is performed only to update an Oracle database from version 8.x to version 9.x.
- If you have an ObjectStore database (earlier than version 9.x) that you wish to migrate to a later version, you must first install version 9.x and migrate the data to it, then install the current version and migrate the data to the current format. For more information, refer to the section, [Data Transfer](#). Contact customer support for assistance with the process.
- In the following cases a detailed error message is issued, and no action is executed:

The page also includes a "Note" section with the following text: "Tecnomatix enables you to update the Oracle database used by client applications from an earlier version to a later version. In some cases, significant changes to the database infrastructure were performed between major versions, requiring that you first migrate the data to the current version to enable its use. While the preparatory steps of schema migration are performed in the earlier client applications version, the actual schema migration process is performed in the current version after installing eMServer. For details about eMServer installation, see the [Tecnomatix Installation](#) documentation. You should have some familiarity with SQL files before performing data migration, so as to better understand which changes are made. Refer to the [dBScripts\sm_scripts](#) subfolder in the Tecnomatix installation folder to view the SQL scripts used by the schema migration process. In order to perform schema migration, you must have the appropriate privileges. Refer to [Implementing the Tecnomatix Security Framework](#)." The page is watermarked with "GTAC Greater China" in the bottom right corner.

Teamcenter Tips

2. 訪問 AWC 時提示 tc.html 不存在

問題:

無法打開 AWC 登錄介面，提示以下錯誤：

HTTP ERROR 404

Problem accessing /filerepo/fileio/v1/file/site/tc.html. Reason:
Problem%20accessing%20site%2ftc.html%20File%2fResource%20Not%20Found

打開%TC_ROOT%\file_repository 資料夾，沒有任何內容。

檢查%TC_ROOT%\install\configuration.xml，發現 gatewayAwURL 沒有指定有效的伺服器名。

硬體/軟體配置：

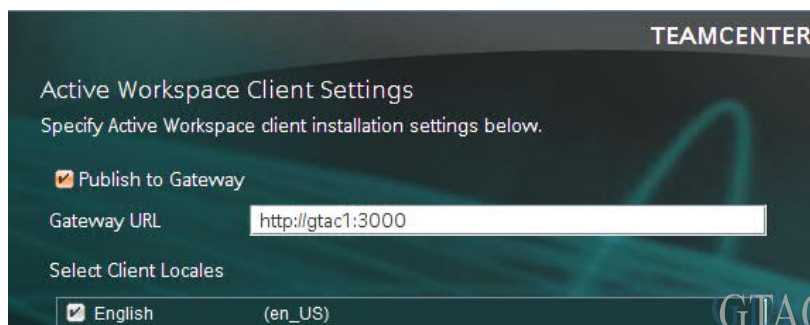
Product: TEAMCENTER

Application: ACTIVEWORKSPACE

Version: V4.3

方法：

1. 以管理員身份運行 tem.bat，進入配置管理器。
2. 選擇“更新 Active Workspace 用戶端設置”。
3. 為 Gateway URL 設置正確的值，如：http://gtac1:3000
4. 勾選“Publish to Gateway”



TEM 更新完成後，在 TC_ROOT\file_repository\site 下，可以看到 tc.html 文件。

3. 在 Active Workspace 的查詢結果頁面中如何顯示要執行的任務資料夾中的任務？

軟體：Active Workspace

問題：

執行 Active Workspace 的高級查詢來查找其他用戶的要執行的任務的資料夾，然後選擇或者打開查詢到的該資料夾後，用戶無法看到該資料夾中的任務。

如果接著拷貝該資料夾，並將其粘貼到當前用戶的 Home 資料夾下，用戶就能夠看到該資料夾中的任務。

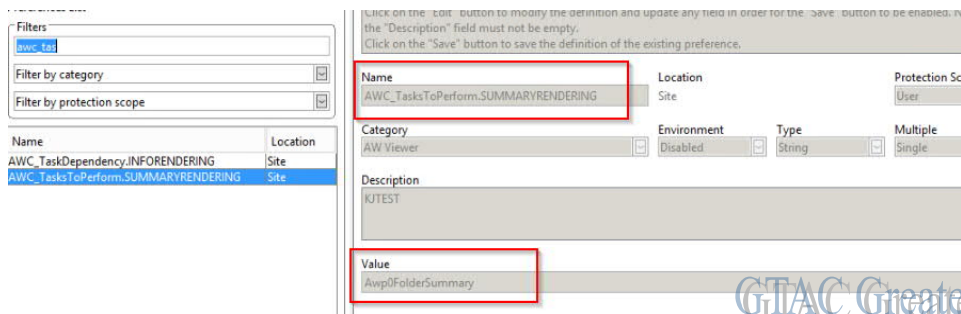
解決辦法：

該情況的原因在於 Active Workspace 預設使用 Teamcenter 的樣式表 'TasksToPerformSummary'（而不是 Awp0FolderSummary XRT 資料集），這也就是為什麼 Active Workspace 在查詢結果的頁面中無法顯示該資料夾中的內容。

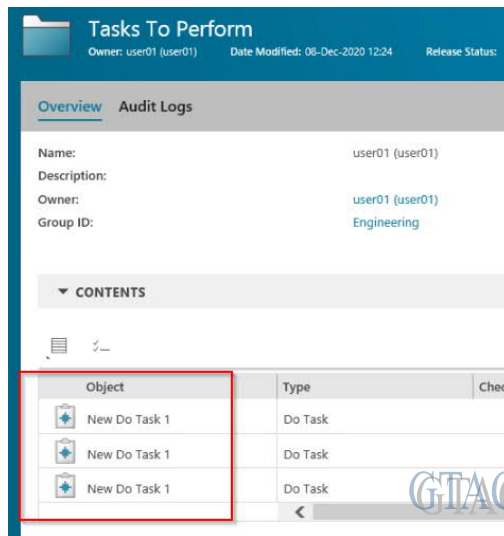
可以通過如下辦法解決：

1. 在富用戶端中創建一個首選項，從而讓 Active Workspace 知道如何顯示要執行的任務資料夾。在該示例中，使用開箱即用的 Awp0FolderSummary 樣式表，使用者也可以使用自訂的 XRT 資料集

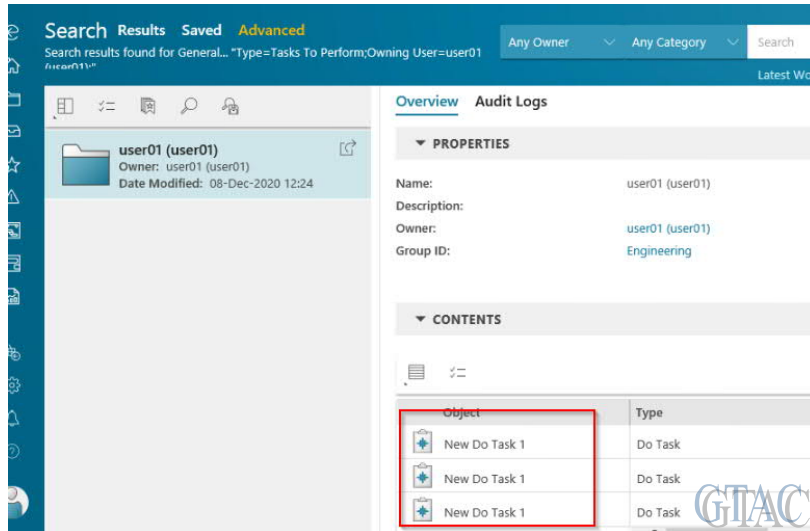
比如：



2. 在高級查詢結果的頁面中再打開要執行的任務資料夾時，就會在樣式頁中的內容區域中顯示任務。



3. 在創建了該首選項後，使用者只需要在查詢結果頁面中選擇該資料夾（無需打開），使用者就可以在內容區域中看到相關的任務。



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Global Sales, Customer Services & Success
PLM Support
Greater China

Related Resources:

Customer Support Phone Numbers :

China : 800-810-1970[中國國內固定電話撥打]/021-22086635[固定電話或手機均可撥打]

Hong Kong : +852-2230-3322

Taiwan : 00801-86-1970

Web Sites :

Support Center: <https://support.sw.siemens.com/>

Legacy Global Technical Access Center: <http://www.siemens.com/qtac>

Siemens Digital Industries Software Web Site: <http://www.plm.automation.siemens.com>

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此e-mail newsletter 僅提供給享有產品支援與維護的Siemens PLM 軟體使用者。當您發現問題或希望棄訂，請發送郵件至 [helpdesk\\_cn.plm@siemens.com](mailto:helpdesk_cn.plm@siemens.com) 聯繫，如棄訂，請在標題列中注明“棄訂”  
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